

PWSD #8 MANAGEMENT POLICIES

Public Water Supply District #8 of Clay County, Missouri

1. About PWSD #8 & Board Meetings Public Water Supply District #8 (PWSD #8) is a not-for-profit public water supply district supported solely by water sales to its patrons. Five elected board members, selected from its patrons, govern the activities of the District.

The Board routinely meets on the **3rd Thursday of each month at 7:00 p.m.** at the District office:
903 S. Jesse James Farm Road Kearney, MO 64060

2. Office Hours & Contact Information

- Typical office hours: M-F, 7:30 a.m. – 4:00 p.m. (closed during the lunch hour).
- The office may close for infrequent periods due to staffing.
- **Emergency service phone number: (816) 552-5126.**

Patrons are encouraged to inform the office of any account changes, including phone numbers, contact information, or account holder status. You may provide your email address to receive a copy of your monthly bill and additional information by email, in addition to U.S. mail.

3. Becoming a Patron There are two ways to become a patron of PWSD #8:

1. Assume an existing account

- Pay any prior account balance
- Transfer the account into your name
- Pay the meter deposit
- Pay the application/setup fee
- Begin receiving service

Current deposits and fees:

- Meter deposits:
 - \$200.00 for owner-occupied accounts
 - \$250.00 for renter-occupied accounts
- Account application/setup fee: \$50.00
- New service charge for a standard tap:
 - \$4,000.00 5/8" meter
 - \$4,500.00 1" meter
 - 2" & up available upon request

New Meter Sets – Rock Clause & Ingress/Egress New meter sets are subject to PWSD #8's Ingress/Egress and Rock Clause policies. These policies will be reviewed with you prior to signing up for new service and are available at any time on our website www.ccwater8.net or in printed form at the District office.

4. Ownership & Responsibilities PWSD #8 owns and maintains all mains, hydrants, meters, and meter pits. The service line beyond the meter pit, and any leaks or consumption on that line, is the responsibility of the patron.

Patrons are responsible for reasonable care of their meter pits, including damage caused by freezing, fire, mowers, vehicles, or grading equipment. If damage occurs, the current **minimum repair charge is \$300.00.**

5. Billing, Late Fees & Disconnection

- Meters are read on or about the 20th of each month.
- Bills are typically sent within three (3) days and are **due upon receipt.**
- Bills are considered **delinquent on the 16th** of the following month at 3:00 p.m. and will be charged a **late fee of 20% or \$5.00**, whichever is greater.
- **Any bill not paid by the 28th of that month at 3:00 p.m. will be subject to disconnect.** The District will send, by U.S. mail, a notice stating the date and time by which the bill must be paid to avoid disconnect.

If service is disconnected:

- The patron's deposit is applied to the account.
- The prior balance, late fees, and a **\$100.00 disconnection/reconnection charge** must be paid.
- A new deposit at current levels must also be made before service is restored.

Any account that is 60 days delinquent will be posted for an additional 60 days to become current, or service to that property may be removed.

6. Payment Methods Payment methods currently offered are:

1. **By mail** – return the payment via USPS
2. **On-site** – pay during office hours or use the drive-up drop box when the office is closed.
3. **Online payment** – PWSD #8 utilizes an online payment service; visit www.ccwater8.net for more information.
 - You can also use this site to access current account balances and prior history without using the online payment option.
4. **Checks and money orders** – the District encourages payment by check or money order, but will accept cash. Please note the District **cannot make change**.
5. **Bank bill-pay services** – if you use your bank's online payment method, please allow at least **7 to 10 business days** for processing. PWSD #8 receives **hard-copy checks** from these services, and sufficient mailing time is needed to avoid late fees.

PWSD #8 has a **bad check charge of \$50.00**.

7. Current Water Rates *Effective for the January 20, 2026 billing period*

Minimum Domestic: \$24.95 **Minimum Non-Domestic:** \$26.32

The minimum charges shown apply to meters 1" and smaller.

• **Per 1,000 gallons:**

- Domestic: \$11.53
- Non-Domestic: \$12.16

2" meter minimum:

\$199.60 (Domestic) \$210.53 (Non-Domestic)

3" meter minimum:

\$399.20 (Domestic) \$421.06 (Non-Domestic)

4" and larger meters:

Rates available upon request.

Water usage is billed in 100-gallon increments.

8. Service Area & Fire Protection

- All existing lots or platted parcels within the District will be served by PWSD #8.
- Any subdivision or splitting of land will be subject to an engineering study and possible owner-supplied improvements before service is provided.

The District does **not** provide rated fire flows to patrons, but does allow all emergency personnel full use of the water available within the system to protect life and property.

Any patron may request a flush hydrant on their property and, if willing to pay for installation, may be assured of one.

9. Utility Locates Patrons are encouraged to use **Missouri One Call** before digging for utility line locates. Phone: 800-344-7483 or Online: MO1CALL.COM