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# Use the EyeOnWater App

Posted on [May 23, 2018](#) by [dmilanobadgermeter](#)

## Accessibility

Both iOS and Android versions of the EyeOnWater support accessibility features offered by their respective operating systems. These include support for a screen reader, display and font size enhancements, contrast and color options, interaction controls, braille display and keyboard support, and more.

For details start with these web pages from Apple and Google:

[iOS Accessibility](#)

[Android Accessibility](#)

EyeOnWater is organized in three sections or pages: **Overview**, **Usage** and **Account**. Use the corresponding buttons located along the bottom of the screen to jump to any section.

The name associated with your EyeOnWater account is displayed at the top of the screen. When more than one location is linked to your EyeOnWater account, the number of locations is displayed under your name.

**TIP:** To add locations to EyeOnWater, contact your utility using the links in the **Customer Service** section of the **Overview** page.

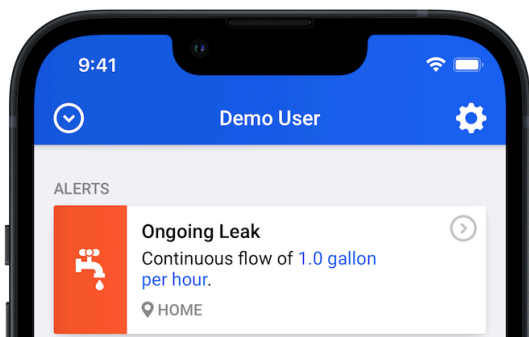
If you have more than one location linked to EyeOnWater, use the Account menu to view usage at different locations.

Tapping ALL Accounts opens the **Locations** page. Tap a Location to select it, and tap **Done** to view it on the **Overview** and **Usage** pages.

## Overview

From the **Overview** screen you can:

- See whether EyeOnWater has detected a leak. **NOTE:** To take advantage of leak detection, use a web browser and follow these [instructions to set a leak alert](#). Tap anywhere on the card to get more leaks details. **TIP:** Tap any card with an arrow in the upper right corner to see more details.



- If you have more than one account, use the drop-down menu to jump to the **Accounts** page and select the location you want to view.
- Quickly see how your current usage compares to that of the previous week.
- See a graph of your water use for each day of the current week.

## Need Help?

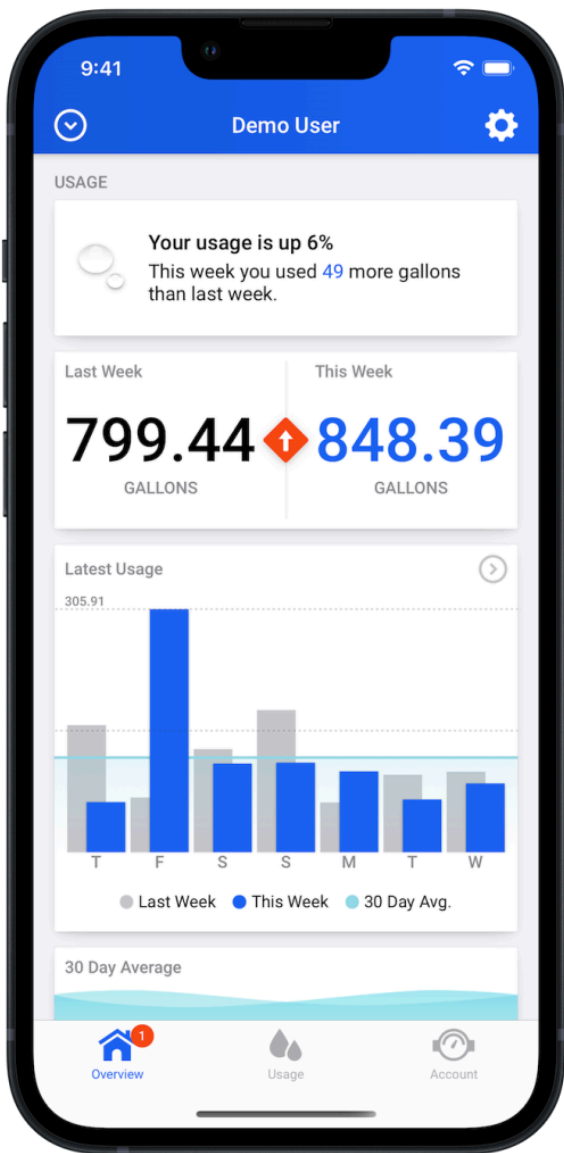


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## Get the Mobile App



Language Translation Disclaimer:  
We use an automated translation plug-in to make EyeOnWater help available to users from all over the world. Translation accuracy may vary.

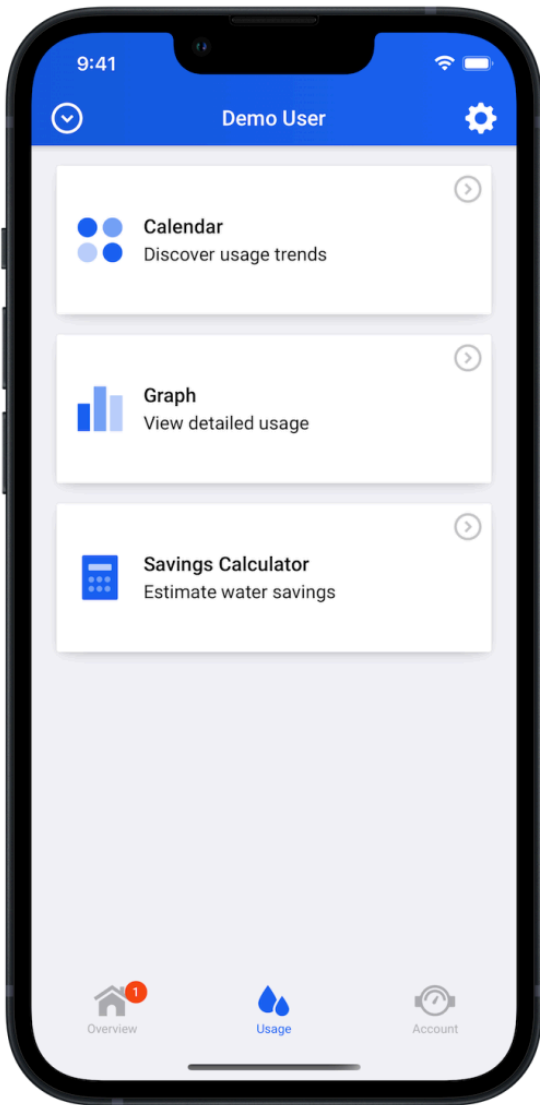


Green dots indicate lower usage than the previous week on that day. In the example above, usage on Saturday and Sunday was lower than during those days of the previous week. Tap the arrow in the upper right corner to jump to the **Usage** page.

- Contact your utility customer service center using convenient links:
  - **Website** opens your utility's web page in Safari
  - **Call** initiates a phone call to your utility

**Email** opens an email, automatically addressed to your utility.

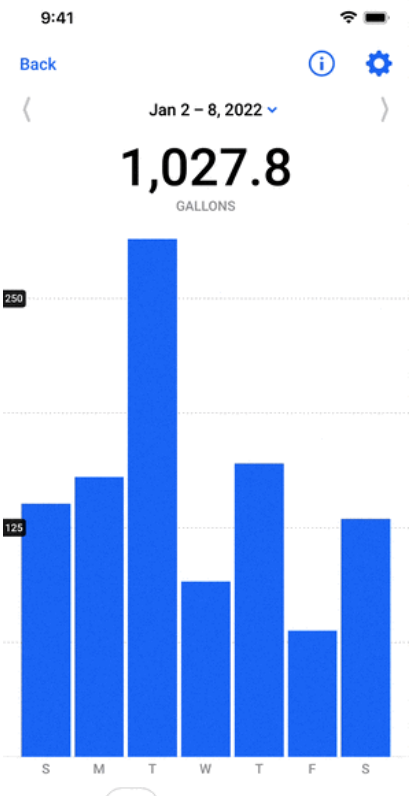
## Usage



The Usage page lets you quickly get a **Graph**, **Calendar** and **Savings Calculator** view of your usage history.

Tap **Graph** to see a graphical representation of water use. Tapping **Day**, **Week**, **Month**, **Year** or **All** lets you see your:

- Usage for a **Day**.
- Usage for a **Week** (shown below).
- Usage for a **Month**.
- Usage for the **Year**.
- Usage for each year your account has been active. From any of these screens, tap to select a day, week, month or year and see how much water you used. Current selections are blue, while other bars of the graph are gray and remain visible to allow you to compare usage.



In this example, the week of March 26 – April 1 is shown. The overall usage for the week was 929 gallons. Tap the bar for a given day to see how much water was used that day. Wednesday is shown.

**TIP:** To compare usage on different days, weeks, months or years, swipe and keep touching the screen. The vertical scale of the graph changes when you stop touching the screen. In the gif above, notice the maximum use for the week of May 28 – Jun 3 is 184 gallons. The next week's maximum is 580 gallons. Continuing to touch the screen retains the scale from the previous week, giving a better comparison between screens.

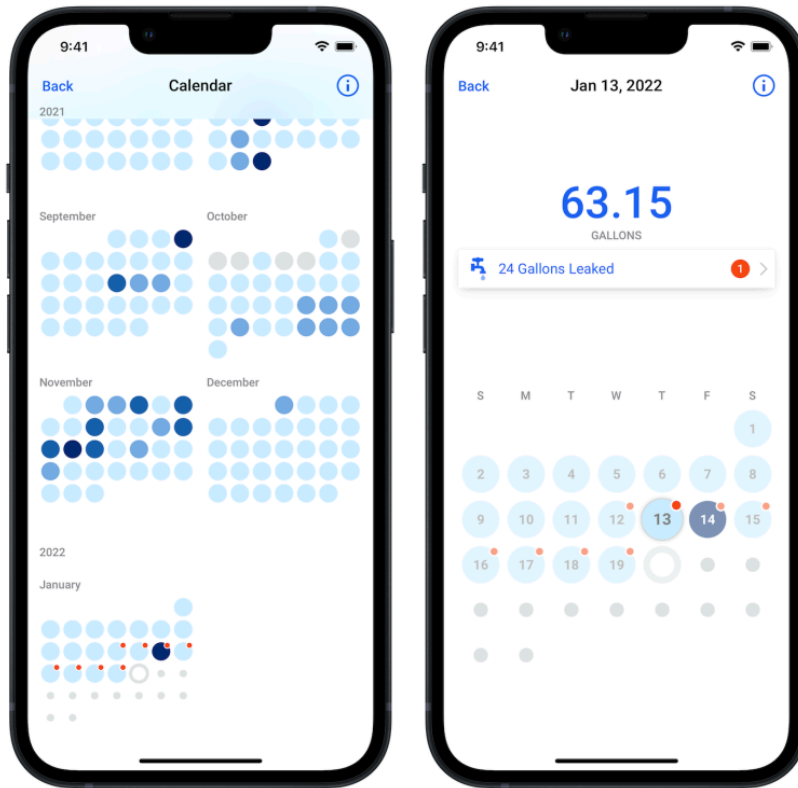
**TIP:** From the **Graph** screen, tap the **Settings** button (iOS only) in the upper right corner to enable/disable:

- Axis labels
- Graph autoscaling

When autoscaling is disabled, you can pinch to zoom on the graph.

## Calendar

Tap the **Calendar** section of the **Usage** page home screen to see your usage trends as a "heat map" in which light blue dots indicate less use, darker blue dots indicate more use. Red dots denote leaks. Tap the *i* to open the **Usage Key**.



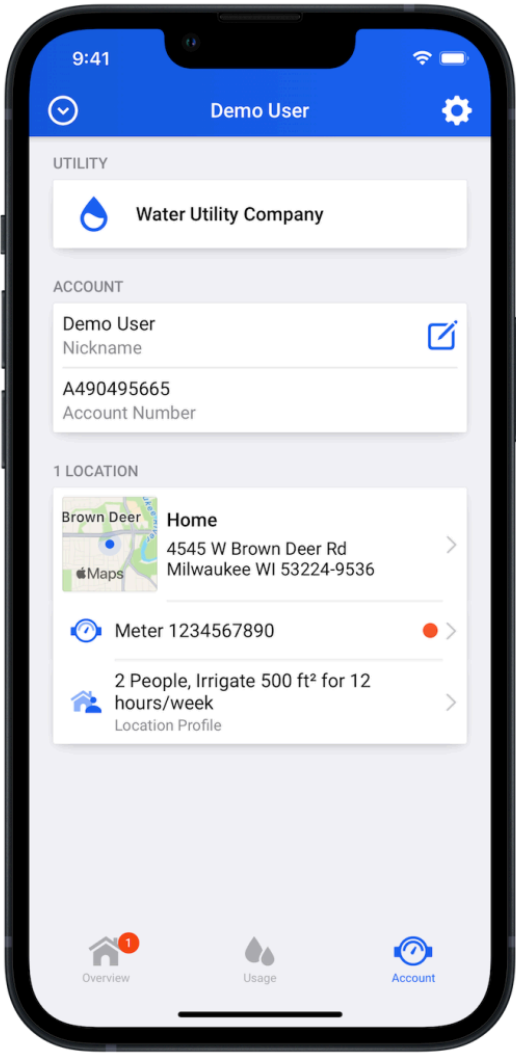
**NOTE:** For any given day, the color of each dot is determined by comparing that day's consumption to a rolling average of the previous 30 day's usage.

Tap to see more detail for any given month or day.

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**NOTE:** Locations can have more than one water meter. If yours has more than one meter, their Meter IDs will be displayed in the **Account Locations** section.



[Set Leak Alerts](#)

[Creating an Account](#)

Tagged with: [account](#), [calender](#), [consumption graph](#), [Overview](#), [savings calculator](#), [Usage](#)  
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