Help with Leaks

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Use EyeOnWater

Posted on May 23, 2018 by dmilanobadgermeter



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After sign in, EyeOnWater lets you see how much water you're using and provides tools to help you use water more efficiently. The site acts like dashboard that is organized in modules or sections that let you quickly see how much water you're using, whether you have a potential leak, and more.

At a Glance

From this section of your EyeOnWater dashboard, you can quickly see whether you are using more or less water than you used in the previous seven days.



A At a Glance | B Weekly Comparison as a Percentage | C Previous Week/Current Week Daily Usage Comparison Graph

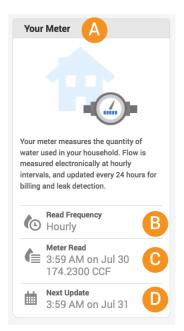
The left-most (B) portion of the At a Glance section shows you the percentage increase or

Need Help?





Language Translation Disclaimer: We use an automated translation plugin to make EyeOnWater help available to users from all over the world. Translation accuracy may vary. The bar graph on the right (C) shows even more detail. Hover your cursor over the bars to see how much water you used on a given day and compare it to the same day of the previous week. The horizontal green line shows your 30-day average use.



Your Meter

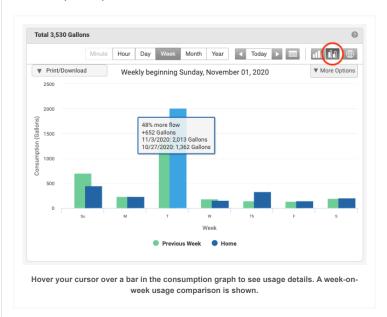
Under Your Meter, see how often your meter is read, the last time it was read, the current reading and when the next reading is scheduled.

A Your Meter | B Read Frequency | C Meter Read | D Next Update

CCF stands for Centum (100) Cubic Feet. 1 CCF = 748 gallons. CCF is a standard measure of volume used by some utility companies when billing households for water usage.

Other units of measure commonly used by utilities for billing purposes include 10, 100 and 1000 Gallons (or KGAL).

The Consumption Graph



The graph on your EyeOnWater dashboard lets you see your water use for a period of time. Whenever you login to EyeOnWater, the Consumption Graph defaults to displaying your daily water use.

Buttons located along the top of the Consumption Graph let you change the timeframe to minutes, hours, days, weeks and months. Some timeframes require certain metering technology and may not be available. When this occurs, the option will be grayed out.

To change the timeframe of your Consumption Graph, click the **Minute**, **Hour**, **Day**, **Week** or **Month** button.

Use the arrows to step back or forward or click **Today** to jump to the current day.

How far the arrows step in time depends on the selected timeframe, as shown in this table: $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left($

Timeframe	Increment
Minute	< Previous hour

Hour	< Previous day
	> Next day
Day	< Previous month
	> Next month
Week	< Previous week
	> Next week
Month	< Previous year
	> Next year
Year	< All years
	> All years

Click the **Compare** icon (circled in red above) to view previous usage based on the current selected timeframe as described in the chart:

Timeframe	Comparison
Year	N/A
Month	Compares monthly usage for the selected month to monthly usage for the same month of the previous year.
Week	Compares weekly usage for the selected week to weekly usage for the previous week.
Day	Compares daily usage for the selected month to daily usage for the previous month.
Hour	Compares hourly usage for the selected day to hourly usage for the previous day.
Minute	Compares 15-minute usage for the selected day to 15-minute usage for the previous day.

Click the Calendar icon circled in red and select a month, year and date to jump to a specific day.

Click **More Options** to display a different unit of measure (Gallons, Cubic Feet or CCF) and toggle Temperature Range and Precipitation overlays on and off.

Hover your cursor over any of the overlays to see the value at that point.

At any time, you can click any of the items listed along the bottom of the Consumption Graph to toggle it on and off. In this example, the Temperature Range overlay has been toggled off by clicking the words Temperature Range, which caused them to be grayed out.

Double-click one of the bars to get more detail. For example, start with a monthly view:

Double-click the bar for a month to display daily reads.

Double-click the bar for a day to get hourly reads. Notice the Temperature Range display is flat. That is because temperature is measured daily.

You can also click and drag to select an area to zoom-in on. In the example below, a blue box shows the area being selected.

On release, the Consumption Graph zooms to display more detail.

To return to the previous view, click **Reset Zoom**.

Hover your cursor over a bar in the Consumption Graph to see the total amount of flow at that point.

In addition to displaying water consumption data, the graph lets you see where your water meter is located.

To view your meter's location:

Click the Map button to get a street map view of the location.

Hover the cursor over the **Map** or **Satellite** buttons to change the angle of view and toggle street labels on and off.

Use the controls on the left to navigate and zoom in and out.

To return to the Consumption Graph, click the **Graph** button.

Exporting Data

To export the data used to create your EyeOnWater consumption graph:

- 1. Click the **Export Data** button
- 2. In the Export Data dialog box, enter a Start Date or use the popup calendar to pick a date
- If desired, select a different **Read Interval** using the drop-down menu.
- If desired, use the **Unit** drop-down menu to change the unit of measure.
- 1. Repeat step 2 and enter an End Date.
- TIP: To get reads for a single day, pick the same date as the Start and End date.
- When satisfied, click Start Data Export. When the export is complete, download the Results File by clicking the Click to download link.
- View the file using a spreadsheet program such as Microsoft® Excel® or Google Sheets™.

NOTE: To compare the serial numbers (SN) on your water meter and its endpoint (the device used to send information from your meter to the utility company), the Endpoint_SN, Meter_ID and Meter_SN are located in columns C, D and E of the spreadsheet file.

Create an Account

Set Leak Alerts >

Tagged with: AAG, at a glance, consumption, consumption graph, dashboard, data, export, export data, exports, graph, reads

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